



# Understanding the Value of Effective Business Communications



# Understanding the Value of Effective Business Communications

In business, communication is everything. Without an effective business communications foundation, you could lose valuable customers and cause serious reputational damage. Imagine conducting an important business call – when suddenly, the call gets dropped on your end. Not only does this look unprofessional, but it could also lead to a reduced bottom line! Nobody wants to feel limited in their ability to communicate with and service clients. That's why having an optimized telecommunications infrastructure suited to your unique needs is crucial to your success.

Here at PRO OnCall, we specialize in designing and implementing the best telecom solutions to expand your capabilities and help you achieve better business performance. We've built strong relationships with industry-leading providers to ensure the most optimized network and telecommunications infrastructure possible. With solutions in voice, data, voIP, and wireless, we are the one-stop shop for all your business communications needs.

## The Benefits of Our Telecom Services

Although we have strong relationships with many providers, we stay true to you, our client. We know which carriers and service providers offer the best features and deliver the highest quality support – so you get the best return on your investments. We'll manage your orders and act as your advocate the whole way through. Here are the benefits of working with us:



## Boost Collaboration

Collaboration is one of the key ways your employees can generate innovative ideas that steer your business forward. In order to build a collaborative workspace, you must be equipped with the right business communications tools. We offer phone solutions that allow for advanced features like teleconferencing on desktop and mobile, instant messaging, and online meetings. By partnering with us, you'll have access to everything you need to boost collaboration and grow more innovative.

“Here at PRO OnCall, we specialize in designing and implementing the best telecom solutions to expand your capabilities and help you achieve better business performance.”

## Build Customer Relationships

For any business-savvy individual, customer service should always be a top priority. Does your current telecommunications infrastructure maximize your potential to deliver quality experiences to your clients? If your telecom systems are old and outdated, you have no way of building customer confidence and reliability. This ultimately means you fail at positioning yourself as a leader in your industry. By utilizing our telecom solutions, you can reinvent your network and phone systems to expand your reach and gain a competitive lead.

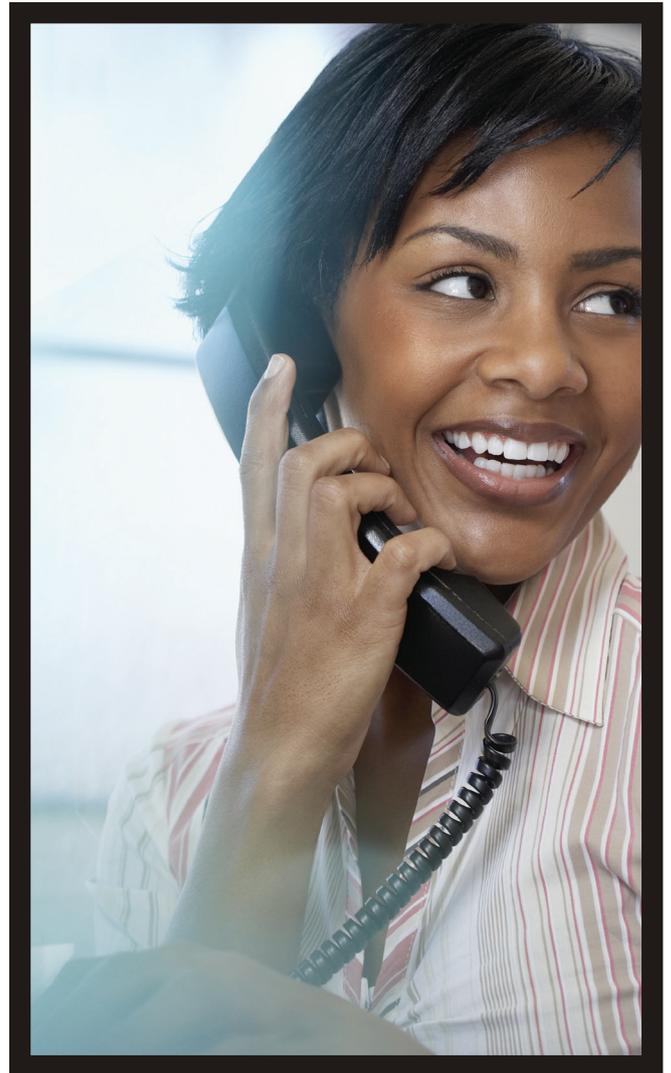
## Enable Mobility

Who wouldn't love the freedom of working outside the office at his or her own leisure? Enterprise mobility comes with many great benefits such as improved efficiency, enhanced communication, and increased productivity. Businesses are realizing the untapped potential for utilizing mobile devices in the workplace. BYOD (Bring Your Own Device) is a hot trend that allows employees to work off their personally-owned devices like their

smartphones and tablets. According to MarketsandMarkets, the BYOD market will increase to \$181 billion by 2017. As your IT partner, we'll help you integrate mobility and BYOD seamlessly – so you can get work done anywhere and from any device.

## Enhance Business Communications with Our Telecom Solutions

Get all the business communications support you need from your single-source IT partner, PRO OnCall. We're dedicated to providing you with a telecommunications infrastructure that fosters collaboration and drives value. To learn how we can help you and your team become better connected, motivated, and on top of your game, contact us today for a free consultation!



### Contact Us

(800) 362-6300

#### Corporate Headquarters

12125 Ellington Court  
Cincinnati, OH 45249  
(513) 489-7660

#### Cleveland Office

5145 Brecksville  
Rd., Suite 205  
Richfield, OH 44286  
(440) 526-2500

#### Columbus Office

281 Cramer Creek  
Dublin, OH 43017  
(614) 761-1400

#### Dayton Office

733 Congress Park Drive  
Dayton, OH 45459  
(937) 294-5900