



The Best Solutions to Build Team Collaboration



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Looking for that extra edge to take your company to the next level? Are you faced with remote employees who remain disconnected from the team? If you are having trouble finding the right methods to combine, or unify, your communications systems, look no further than our unified communications and collaboration solutions. Collaboration platforms are more than people trying to constantly communicate with each other from remote locations. By unifying your communications,

your business will become more valuable while building an effective and efficient way to create an immersive and streamlined communicative experience. VoIP is a new form of digital IP telephone service that allows calls to be sent and received over the Internet. VoIP can cut initial startup costs for a new business by up to 90%. The best solutions to build team collaboration begin with the utilization of Voice over IP phone systems – all you need is high speed Internet and a VoIP service provider.

Here at Pro OnCall, we are constantly on top of the latest wave of technology. We believe that team collaboration through unified communications is the new and enhanced way for you to stay connected both inside and outside of the enterprise. We know that managing a single location as well as multiple offices can be overwhelming. That's why we provide the right solutions to keep your all of your employees intertwined at all times.



Enhance Team Collaboration with Unified Communications

VoIP Works for You

Effective collaboration software allows team members to work together instantly with advanced features to facilitate seamless communication. So what exactly is the relationship between unified communications and VoIP? While business VoIP refers to IP-based telephony, unified communications is more than voice – and it includes video conferencing, instant messaging, and presence information all rolled into one. Unified communications rely on a VoIP foundation. Here are some highly sought out features of unified communications:

Find Me/Follow Me

The “find me/follow me” application gives your business a “virtual extension,” which means that instead of having separate numbers for your office, cell phone, and home office, they are now integrated into one. The virtual number will ring throughout all of your phones simultaneously, or in

a preferred order, and will be programmed to handle any missed calls. You also have the option to send a missed call to your voicemail or to another extension regardless of where you are.

Auto Attendant

This feature acts as an automated receptionist who greets your callers with customizable recordings. Your auto attendant directs callers to designated departments, individuals, and extensions through a distinctive menu.

Integrated Voicemail

With voicemail transcription, you can listen to your voicemail messages on your computer from your inbox or receive voicemails as a text instead of listening to it. You can also streamline emails, voicemails, and faxes into your email inbox.

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Stay Connected with Unified Communications

Unified communications is the future of team collaboration. No matter where you go, you will be able to access all of your real-time communications services in an easily manageable system. Using your smartphone, tablet, or computer, you can connect with fellow employees or clients instantly and enhance customer service. PRO OnCall is your single-source shop for all things IT – from managed IT services and carrier services to cloud computing, network security, and ongoing support for your business needs. Call today for a free consultation.



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