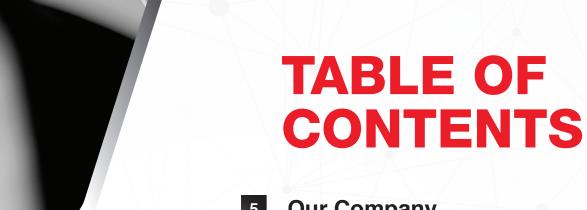


# PRO OnCall Technologies

Making Technology Work for Business, Guaranteed.





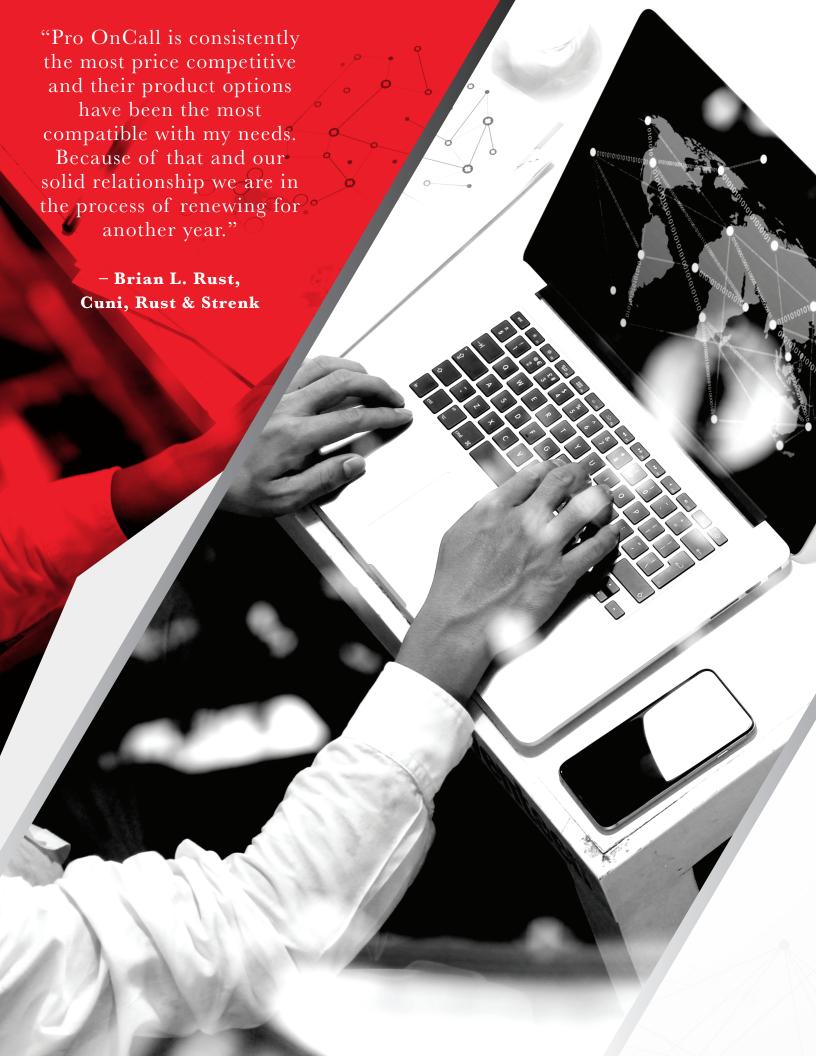
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# **OUR COMPANY:**

PRO OnCall has been providing quality service to our clients in the Telecommunications and IT industry for over 70 years. We take pride in providing our clients the best IT solutions and communications systems for their business. We view ourselves as your partners, enabling us to better understand your company's IT and Communications problems. We support your long term goals by implementing innovative and personalized solutions for your business.

We stay focused on serving you - building on our record of personalized strategic planning, singlesource IT and Voice solutions, and exceptional customer support. Are you ready to get started on your long term goals? We are.



# **OUR STRATEGY:**

PRO OnCall Technologies supports over 10,000 private and public sector customers - from small businesses with 5 employees to enterprises with thousands of users in locations across the country. Our clients represent every major industry vertical and business model and they depend on our proven expertise to implement industry-leading IT and voice solutions that keep them competitive.

We strive to provide you with reliable phone systems and innovative technology that works the way you want it to at a cost you can afford. As your technology partner, we're dedicated to providing small to medium-sized businesses with the best solutions. Plus, our friendly and approachable attitude makes working with us all the easier!



# **OUR IDEAL CLIENTS:**

Our job is to make sure that you get the right IT or voice solution at the right time. We want to work with businesses that want to maximize their IT infrastructure and communications systems through personalized strategic planning. We're open to working with companies across several industries. We enjoy the differences of technology each industry needs to remain efficient.

#### We're looking for clients who:

- Are looking to improve on inefficient IT infrastructure or communication systems
- Are interested in trying new, innovative solutions to IT or communications problem
- Have the need for a trusted IT and communications partner
- Want a personalized IT or voice solution that is crafted specifically for your business



# **OUR SERVICES:**

At PRO OnCall Technologies, we strive to be your trusted business communications and IT advisor. When you work with us, you get a personalized IT or voice solution designed for your company's needs. Your solution is for your business alone.

Whatever your business needs, you can count on us to get the job done right. Whether you need VoIP or cloud computing services, our team is here to help from conception to implementation and beyond.



### **High Quality Communications**

Make sure your calls are reliable, no matter where you are. Gain smooth and reliable communication from any device in any location.

### **Improve Customer Service**

By being able to communicate with your clients faster and easier than ever before, you can effectively handle more calls and provide outstanding customer service - things that all add up to an improved bottom line!

#### **Reduce Costs**

Traditional phone systems can be expensive to install and maintain. VoIP phone service uses your Internet connection to send and receive calls, lowering the monthly cost of your phone bill.

#### Reliability

Say goodbye to dropped calls and laggy response times. With Internet-based telephony, you acquire quality calls with clearer reception. We will maintain the upkeep of your phones so you can experience greater uptime.

#### Flexible Features

Make changes as your business changes. VoIP is easy to scale up and integrates with your current apps to give you more flexibility.

#### **BYOD Integration**

Empower your workforce by integrating Bring Your Own Device (BYOD) into the workplace. By allowing employees to work from their personal devices, you can increase worker satisfaction and enhance productivity.



#### **Easy Integration**

Our hosted phone systems can be seamlessly installed, configured, and fine-tuned to meet your specific communications demands.

#### Save Space

When you host your phone systems with PRO OnCall Technologies, you won't have any physical equipment cluttering up your office.

#### **Cost Savings**

Lower your phone bill and reduce upfront spending with our reliable, flat-rate Cloudhosted VoIP solutions.

### **Improves Service Continuity**

With your system hosted in the cloud, you'll always have service, even faced with a disaster. You'll remain in contact no matter what.

### **Remote Capabilities**

Expand your communication capabilities beyond the confines of the office. With cloud-hosted VoIP, you can stay connected to your office phone no matter where you ares

### **Endless Scalability**

By migrating your communications to the Cloud, you can build a scalable infrastructure to meet the ongoing changes that affect your business.



Full-time support for your IT.

#### **Pool Resources**

You'll be able to run multiple operating systems and applications on a single machine, giving you the ability to pool resources from multiple sources.

### **Improve Performance** and Reliability

Virtual operations are highly reliable and optimize performance because they can use resources from several sources.

## **Automatic System Backups**

Keep your systems safe with onsite, off-site, and cloud backup options so you aren't caught unprepared in the event of data loss.



Increase your company's efficiency.



For a monthly fee, you can stop investing in new hardware as your needs expand and simply increase the amount of cloud storage you use.

### Free Up Resources

With fewer maintenance and repair responsibilities, your IT staff can work on bigger projects central to your company's long term goals.

### Work from Anywhere

Speed up your projects and collaboration by working through the cloud. The cloud makes it easy to work from anywhere and improve company efficiency and flexibility.



# **CLOUD COMPUTING**

Streamline business operations.



are protected. Our network security services will secure all

of your IT and keep unwanted visitors out.

### **Proactively Prevent Intrusions**

Every industry has different security threats. We will help your business stay protected from specific threats in your industry and from other growing, adapting online threats.

#### Get Peace of Mind

With your business protected, you can focus on expanding and offering new products and services to your clients.



Protect your business from evolving threats.



# **OUR PROCESS:**

At PRO OnCall Technologies, we pay attention to critical factors such as technical requirements, workflows, and personnel need to be taken into account when assessing your IT and telecommunications problems. Our goal is to partner with your business and help you reach your full potential.

- **Discovery** 
  - We believe in working directly with you, our client, to understand your long term and short term goals. We'll meet with you to learn the ins and outs of your company and your vision for the future. This way, we can uncover the best solutions to help you advance your business.
  - **Assessment** By performing a complete assessment of your IT and telecommunications infrastructure, we'll ensure that all recommendations are best suited to your specific needs and desired outcomes. We'll help you narrow down the choices offered by a myriad of telecommunications companies and figure out which solutions work best to boost efficiency and ensure success.
- **Planning** Whether you're outgrowing your current telecommunication systems, looking to upgrade your network and computer systems, or just plain frustrated with the way your IT infrastructure is operating, we can help. As a one-stop technology solutions provider for both telecom and IT, we develop proactive and personalized solutions to help you minimize
  - **Implementation**

downtime and maximize productivity.

- We understand that well-supported networks and phone systems are indispensable to your daily operations. That's why we deploy custom solutions catered to your business-specific needs. We'll help your organization take advantage of all the latest technology in telecommunications, networking, cabling, and more. We'll also train your team so they understand how to utilize the new technology.
- **Ongoing Support** We'll proactively monitor your solutions to make sure everything continues to run smoothly, providing on site and remote support with guaranteed, 24/7 coverage. We stay focused on serving you – building on our record of personalized strategic planning, single-source IT and Voice solutions, and exceptional customer support.



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